

Product Registration and Limited Warranty Information

REGISTER YOUR PRODUCT



Two reasons to register:

Get advance notice of software updates
Learn about new products and accessories

Two ways to register:

Internet: www.Bose.com/register

Telephone: Call toll free (800) 736-5076 (U.S. and Canada only)

Product information you will need when you register:

- 1) Serial numbers from your L1™ system components
- 2) Date of purchase
- 3) Place of purchase

LIMITED WARRANTY INFORMATION (U.S. AND CANADA ONLY)

The L1 family of products is covered by the Bose® product limited warranty.

What is covered:

All parts defective in material and workmanship. This Limited Warranty does not cover a defect that has resulted from improper or unreasonable use or maintenance, accident, excess moisture, improper packing, lightning, power surges, or unauthorized tampering, alteration or modification or purchases made from an unauthorized dealer.

For how long?

The Bose Limited Warranty lasts two years from the purchase date for electronic components, such as a power stand, and L1 system accessories, such as carry bags and cables. For passive components, such as the L1 Cylindrical Radiator® loudspeaker and the B1 bass module, the Bose Limited Warranty lasts five years from the purchase date.

What we will do:

We will, at our sole option, repair or replace any defective parts within a reasonable period of time and free of charge.

What we will not do:

Pay shipping or transportation charges from you to us.

Limitation on Liability:

WHERE PERMITTED, THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WRITTEN WARRANTY, WHETHER EXPRESSED OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Notwithstanding the above, where applicable, if you qualify as a "consumer" under the Magnuson-Moss Warranty Act, then you may be entitled to any implied warranties allowed by law for the period of the expressed Limited Warranty as set forth below. Some states do not allow limitations on how long an implied Limited Warranty lasts, so the above limitation may not apply to you.

What you must do to obtain Limited Warranty Service:

Using the instructions above on this page, register your product(s). Contact the Bose Live Music Product and Technical Support Team at (877) 335-2673 for specific return and shipping instructions. Please have all the product information, such as serial numbers and purchase receipt, ready.

Exclusive Remedy:

This Limited Warranty is fully transferable provided that the current owner furnishes the original proof of purchase from an authorized Bose dealer. THE MAXIMUM LIABILITY OF BOSE SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL BOSE BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES. Some places do not allow limitations on the exclusion or limitation of relief, special, incidental, consequential or indirect damages, or the limitation of liability to specified amounts, so the above limitations or exclusions may not apply to you.

Other conditions:

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from country to country or state to state. This Limited Warranty is void if the label bearing the serial number has been removed or defaced.

For owners of L1 system products who purchased outside the U.S. and Canada, please contact your local Bose dealer or visit www.Bose.com/worldwide_support for Bose Corporation Customer Support Worldwide.