

Loudbox Performer[™] Acoustic Instrument Amplifier





Read Me!

Take a few minutes to read through this manual before you power-up the Loudbox Performer. To jump in immediately, start with the **Important Safety Instructions** and the **Getting Started** sections. While this information will get you on your way, it is not considered a substitute for reading the entire manual.

Save Your Packing Materials

The box and packing materials for the Loudbox Performer were specially designed to protect the amplifier during shipping. Save all this stuff in case you ever need to re-ship the Loudbox Performer.

Table of Contents

Safety Warnings	3
Welcome	4
Getting started	5
Front Panel	6
Rear Panel	8
Kickstand	9
Tone Tips	10
About Acoustic Feedback	11
Phantom Power FAQs	11
Stereo Blending	12
Block Diagram	13
Specifications	14
Warranty	16



Owner's Manual



CAUTION Risk of electric shock. Do not open.

No user serviceable parts inside. Refer servicing to qualified personnel. Do not expose to rain or moisture.



Wherever this symbol appears, it alerts you to the presence of uninsulated dangerous voltage inside the enclosure that may be sufficient to constitute a risk of shock.



Whenever this symbol appears, it alerts you to the presence of important operating and maintenance (servicing) instructions in the user's manual for this amplifier.

Important Safety Instructions

To ensure your personal safety and the safety of others, operate this apparatus only after reading these instructions and heeding the warnings listed below.

- 1. Read these instructions.
- 2. Keep these instructions.
- Heed all warnings.
- 4. Follow all instructions.
- 5. Do not use this apparatus near water.
- 6. Clean only with a dry cloth.
- **7.** Do not block the ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.
- 9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched, particularly at the plugs, convenience receptacles and the point where they exit from the apparatus.
- **11.** Use only attachments/accessories specified by the manufacturer.

12. Use only with a cart, stand, tripod, bracket or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



- **13.** Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as a power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

Do not expose the apparatus to dripping or splashing liquids and do not place objects filled with liquids (such as a beverage container or a vase) on the apparatus.

Warning

To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.

Hear This!

The Loudbox Performer amplifier is capable of cleanly reproducing the sound of your instrument at very high volume levels. Prolonged repeated exposure to high sound pressure levels (SPLs) without protection can cause permanent hearing loss. OSHA has set guidelines and specified permissible sound-exposure limits for those who work in high SPL environments.

Permissible Noise Exposures

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8	90
6	92
4	95
3	97
2	100
1 1/2	102
1	105
1/2	110
1/4 or less	115

To ensure against permanent hearing loss, wear hearing protection when you perform with amplification.

Welcome ...

...and thank for choosing the Fishman Loudbox Performer! Our passion for acoustic instruments inspired us to create this amp – it is our sincere wish that the Loudbox Performer will inspire you as well!

With its unique tri-amp design, the potent and portable two-channel 130-watt Loudbox Performer delivers more serious acoustic tone and volume than any other amp in its class. The secret to the Loudbox Performer's sound lies in its three power amps and three-way speaker system. This powerful combination results in higher sound pressure levels and cleaner acoustic tones watt-for-watt than comparable acoustic amps.

You'll find this lightweight and compact amp is as comfortable in your home studio as it is onstage. It easily passes the "one-trip" test, for those times you carry both your instrument and your amp to the car or into the club.

The two-channel Loudbox Performer brings together a wish list of the essential features you've been looking for. The front panel includes inputs for acoustic instruments, a microphone and a CD player or drum machine. Dual EQ sections include bass, midrange and treble controls for easy, effective tone shaping. Vanquishing troublesome acoustic feedback is simple with independent anti-feedback filters and phase switches for each channel. We also include five digital effects you can really use: two halls, two plates, and a smooth chorus. A convenient mute switch keeps things quiet, when you tune up or take a break. On the rear panel, good things come in threes with D.I.s for channels 1 & 2, plus a third summed Mix-D.I. output (watch your soundperson smile). For pedal-heads, each channel has its own effects loop, a tuner out (Ch.1) and a 1/4" jack for a remote mute switch. When you want more direct sound onstage, tilt the Loudbox Performer back on its integrated kickstand and transform it into a personal floor monitor.

So what are you waiting for? Grab your guitar and your Loudbox Performer and go out and make some music!

If you have questions or comments, please contact us through the Service and Support section of our website at www.fishman.com.



Getting Started

Here are some basic setup tips to help get you going. To operate the Loudbox Performer safely, please read the entire manual, especially the Important Safety Instructions above.

If your amplifier has an operating voltage of 120V, plug the provided AC line cord into the back of the amplifier.

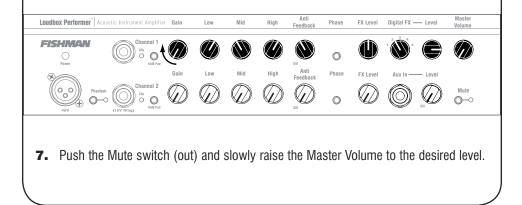
If your amplifier operates at 230V, you must supply your own detachable power cord. The cord you supply must have an IEC-style 320 connector at one end, and a male AC plug appropriate for your area at the other.

- **1.** Find the Power switch (above the rear panel power cord terminal) and switch it off (left position), then connect the power cord.
- 2. Plug the Loudbox Performer into an electrical outlet with the appropriate AC voltage.



NOTE: Do not defeat the ground prong on the AC cable; the safe operation of this amplifier depends on a proper ground connection.

- **3.** Push in the Mute switch and turn on the Power switch.
- **4.** Connect your instrument to the Channel 1 input with a shielded 1/4-inch cable.
- **5.** Play aggressively and raise Channel 1 Gain until Clip LED flashes, then back off the Gain until no clipping occurs.
- 6. Set the controls as illustrated below



Front Panel 1 2 6 7 8 9 10 11 12 13 14 15 16 17 Anti Feedback Loudbox Performer Acoustic Instrument Amplifier Gain Low Mid Hiah Phase FX Level Digital FX Level Volume **FISHMAN** 0 Q Anti Gain Low Mid High Phase FX Level Aux In Feedback M M Mute ° O 0 3 5 18 19

1. Power

Lights up when the amplifier is powered up. The Power switch is located behind the amp above the AC power cord terminal.

2. Channel 1 Input

Accepts all types of passive or active acoustic pickups.

3. Channel 2, XLR Input

Plug in a balanced mic here for vocal or for your instrument. The Loudbox Performer makes an excellent mini-PA or vocal monitor. You may also connect an outboard preamp with balanced XLR out to this input.

Note: If you attempt to plug in both the XLR and Channel 2, 1/4-inch inputs at the same time, the XLR shuts off.

4. Phantom Power Switch

Provides 48V to the XLR input, for a condenser Microphone.

Provides 15V to the ring contact of the Channel 2, 1/4-inch input, for instruments with mini-electret microphones.

Note: Push the Mute switch in before you turn on the Phantom Power, to avoid a loud "pop."

For more information on Phantom Power, see page 11.

5. Channel 2, 1/4-inch Input (stereo)

Accepts all types of passive or active acoustic pickups. The ring contact of this stereo TRS input is tied to Channel 1. An instrument with two signal sources (such as pickup and mini-mic) can be routed via stereo cable through this jack to both Channels 1 and 2 (see page 12 for setup).

Note: Unplug Channel 1 input before you use Channel 2, 1/4-inch input for stereo blending. If you use both 1/4-inch inputs simultaneously, Channel 1 takes priority and shuts off the Channel 2 ring signal .

With this setup, your pickup and onboard mini-mic can be blended separately. Wire the mini-mic to ring and the pickup to tip and follow the manufacturer's instructions. Turn on Phantom 15V power if your mini-mic requires it. Stereo cables are available through your Fishman dealer.

Note: Items 6-14 are identical for both channels.

6. Clip LED

The Clip LED will light when the Gain level is too high and the signal becomes distorted. If the light comes on when you play, lower the Gain until the distortion goes away.



7. 10dB Pad

If you have a high output pickup and the Clip LED comes on at low Gain settings, push this switch in to put your pickup into a more useable range.

8. Gain

Use the Gain knob to set the level of the signal. If the Clip LED flashes when you play, lower the gain until the flashing stops. If either channel is unused, set its Gain to 7 o'clock (off).

9. Low

Boost here to add weight to the sound. In general, boost bass at low volumes and flatten it out (or cut) at higher levels. With the dial set at 12 o'clock, the control is effectively out of the circuit.

10. Mid

This control affects how well the instrument blends in or stands out in the mix. At loud volumes a midrange cut will achieve a more natural sound. With the dial set at 12 o'clock, the control is effectively out of the circuit.

11. High

Boost highs to add "air" to the sound of the instrument. With the knob set at 12 o'clock, the control is effectively out of the circuit.

12. Anti-Feedback

If you encounter low-frequency feedback, sweep this control to isolate and eliminate it. Many guitars will benefit with the Anti-Feedback knob set at about 10 o'clock. The Anti Feedback filter is off at the 7 o'clock position. *To read more about acoustic feedback, see page 11.*

13. Phase

Use the phase switch in conjunction with the Anti-Feedback filter to eliminate acoustic feedback. *To read more about acoustic feedback, see page 11.*

14. FX Level

Controls the amount of FX in the channel. Generally set this above the Master FX Level.

15. Digital FX, (select)

These effects have been specially chosen and voiced for acoustic instruments.

16.Digital FX level (Master)

Set the overall level of the Digital FX with this knob. In general set this lower than the individual Channel 1 & 2 FX Levels.

17. Master Volume

Set the overall level of the Loudbox Performer with the Master Volume. In general put the Master Volume as high as possible (2 o'clock to 5 o'clock) to achieve the cleanest sound.

18. Aux In

Plug in a line level stereo audio source such as a CD or MP3 player in here. The 1/4-inch stereo (TRS) Aux Input mixes the signals to mono.

19. Aux Level

Use this to control the level of the device you plug into the Aux Input. Note that the Aux channel is independent of the Master Volume and the Mute switch, so you can play pre-recorded music on your breaks. If the Aux channel is unused, set the Aux level to off.

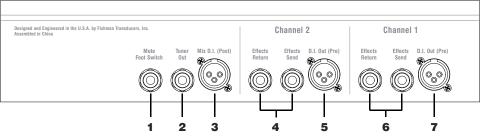
20. Mute

The Mute switch shuts off the signals from Channels 1 and 2 to the speakers and all the XLR outputs. The mute does not affect the Aux Channel, the Tuner Out or the effects sends.

Digital FX Programs
1. Hall 1
2. Hall 2
3. Chorus
4. Plate 1
5. Plate2

7

Rear Panel



1. Mute Foot Switch

Plug a mono, on/off Foot Switch into this jack for remote access to the Mute. . The Mute Footswitch overrides the front panel Mute switch.

2. Tuner Out

Plug in an electronic tuner here. This output receives only the Channel 1 signal and is independent of the mute, so you can tune with the speakers and the XLR outs muted. The Tuner Out can also be used as pre-EQ unbalanced D.I. out for Channel 1.

3. Mix D.I. (Post)

Plug in here when you wish to send signals from both Channel 1 and 2 to a mixing console or a slave amplifier. This post-EQ output is always ground isolated to prevent ground loop hum.

4. Channel 2 Effects Loop (serial)

Patch an external effect (delay, reverb, chorus) through these jacks. Use a standard 1/4-inch shielded instrument cable to connect the Channel 2 send to the input of the effect. Connect the Channel 2 return jack to the output of the effect. The Channel 2 loop is located post-EQ and is compatible with battery-operated stompbox-style effects processors.

5. Channel 2 D.I. Out (Pre)

You'll find that this true direct output produces an uncolored signal that is exceptional for recording. Use this output when you want a flat D.I. signal to go to the board. In this case you leave it to the soundperson or recording engineer to dial up your tone and effects from the console. This pre-EQ output is always ground isolated to prevent ground loop hum.

6. Channel 1 Effects Loop (serial)

Patch an external effect (delay, reverb, chorus) through these jacks. Use a standard 1/4" shielded instrument cable to connect the Channel 1 send to the input of the effect. Connect the Channel 1 return jack to the output of the effect. The Channel 1 loop is located post-EQ and is compatible with battery-operated stompbox-style effects processors.

7. Channel 1 D.I. Out (Pre)

You'll find that this true direct output produces an uncolored signal that is exceptional for recording. Use this output when you want a flat D.I. signal to go to the board. In this case you leave it to the soundperson or recording engineer to dial up your tone and effects from the console. This pre-EQ output is always ground isolated to prevent ground loop hum.



Power Switch

Lower the master volume or engage the Mute switch before you turn on the amp. Flip the power switch to the right and it will light, indicating the amp is on.

AC Power

For 120V amplifiers purchased in the USA, Canada and Mexico, plug in the supplied detachable AC power cable.

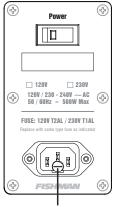
For 230V amplifiers purchased outside the USA and Canada, you will need to supply your own detachable AC cable. This cable must have an IEC-style 320 connector at one end, and a male AC plug appropriate for your region at the other.

Fuse Holder

The fuse is located within the AC power receptacle on the back of the amp. Access the fuse compartment with a small slotted screwdriver.

For 120V amplifiers purchased in the USA and Canada, replace the fuse with: LittelFuse[®] type 218002 or equivalent 5×20 mm, 2A, 250V, time-delay fuse.

For 230V amplifiers purchased outside the USA and Canada, replace the fuse with: LittelFuse® type 218001 or equivalent 5 x 20 mm, 1A, 250V, time-delay fuse.



Fuse Holder

Kickstand

To hear yourself better onstage, use the kickstand to angle the Loudbox Performer back like a wedge-style floor monitor. The kickstand tilts the cabinet back 45-degrees. Swing the kickstand up and away from the amp until it stops. Gently tilt the Loudbox Performer back onto the kickstand.





Warning: Do not pick the amp up by the kickstand! For safe operation, use the kickstand only on solid, level ground. Do not permit the kickstand to rest on the AC power cord.

Tone Tips

You can find a balanced tone with the Loudbox Performer when you hear how tone changes as the volume rises.

Set Up

For reference, start with the tone controls flat (straight-up, twelve o'clock). In this position, there is no equalization applied to your sound. Begin at a very low volume and work your way up. As you do, try adjusting the Loudbox Performer's tone controls as recommended below.

1. Low Volume



At a low volume (just above conversation level) our ears are not very sensitive to bass and treble, so give the Low and High controls a good boost. Try three o'clock on the dial.

2. Medium Volume

Loudbox Performer	Accustic Instrument Amplifie	Gain	Low	Mid	High	Anti Feedback	Phase	FX Level	Digital FX — Level	Master Volume
		\bigcirc		\odot	٧	Ø	0	\bigcirc	. Q. D	
*		Gain	Low	Mid	High	Anti Feedback	Phase	FX Level	Aux In Level	
e a		\oslash	\oslash	\oslash	Ø	Ø	0	\oslash	0.0	Mute OO

At intermediate levels, when you need to raise your voice to be heard over the music, the human ear is quite sensitive to midrange. Cut the Mid control to about ten o'clock, or to your taste. At this level our perception of bass and treble starts to catch up to the rest of the tonal spectrum, so you can back off the Low and High controls slightly for good tonal balance.

3. Wicked Loud!

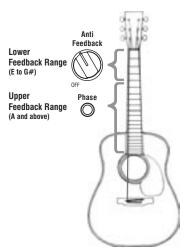
Loudbox Performer" /	coustic Instrument Amplifie	Gain	Low	Mid	High	Anti Feedback	Phase	FX Level	Digital FX — Level	Master Volume
	Channel 1		١		٩	Ø	0	\bigcirc		8
8		Gain	Low	Mid	High	Anti Feedback	Phase	FX Level	Aux In Level	
i i i i i i i i i i i i i i i i i i i		\oslash	\oslash	\oslash	\oslash	\oslash	0	\oslash	$\bigcirc $	Mate OO

At loud levels, when you must shout to be heard over the music, your ears (and your audience) will benefit from a deep midrange cut. Set the Mid dial between nine and seven o'clock. Our perception of bass and treble "flattens out" at high volumes, so you won't need much, if any Low or High boost. Set the Low and High knobs to between twelve and one o'clock. In many cases you can also improve the tone at very high volume if you cut bass. Try setting the Low knob between ten and eleven o'clock.

About Acoustic Feedback

Feedback usually occurs in the lowest octave of your instrument, generally with two notes about a half step apart. The lower type of feedback (cavity resonance) starts when the sound pressure coming out of the speakers excites the resonant air chamber inside your instrument. We have found that it is effective to tune out an instrument's cavity resonance feedback with the Anti-Feedback (notch filter) in the Loudbox. For acoustic guitar this occurs at G# on the low E-string, or at about 100Hz. Turn the Anti-Feedback knob to about 11 o'clock to dial out this resonance. Note that the circuit can be effectively defeated by moving the dial to the OFF (7 o'clock) position.

The higher range of feedback (top resonance) usually starts about a half or whole step above cavity resonance of the instrument. Top resonance feedback happens when the sound pressure coming off the speakers excites the resonant frequency of the soundboard of your instrument. For acoustic guitar this occurs at A and above on the low E-string. Push the Phase switch in and out until you find the position that subdues top resonance feedback.



Phantom Power FAQs

Q: I have heard 48V phantom power can damage some audio devices. True? A: Yes, phantom power can damage the following:

- 1. An unbalanced dynamic mic that has been modified for XLR.
- **2.** A balanced line-level device that is not designed to accept phantom power (ex: some effects processors). Contact the manufacturer to confirm compatibility.
- **3.** Some older balanced wireless receivers can be damaged by phantom power. Consult the manufacturer of the wireless unit for compatibility.
- 4. An unbalanced signal from an instrument preamp or stompbox "modified for XLR.

Important Note: Turn off phantom power if you plug any of the above into the XLR input.

Q: Which devices are safe with 48V phantom power? A: All the following can be used safely with phantom power:

- **1.** All balanced condenser microphones.
- 2. All balanced dynamic microphones.
- 3. Many new wireless units.
- 4. A preamp/DI designed for phantom-power operation, such as the Fishman Pro-EQ Platinum.

Stereo Blending

If your instrument has two signal sources (typically mini-mic and pickup) and stereo output, you may route these signals into separate channels of the amp and blend them independently for your own custom mixes.

. 1) Plug in a stereo (TRS) instrument cable between your guitar and the Channel 2, 1/4-inch input. 2) Pickup (tip) is routed to Channel 2 and Mic (ring) is routed to Channel 1. STEREO CABLE Mic goes to Channel 1 Loudbox Performer Phase FX L Digital FX -— Level Low Mid High FISHMAN M ⋔ \mathbb{O} \bigcirc $\langle \rangle \rangle$ õ 0 0 Anti Phase FX Level \square \bigcirc M (\square) റ്റ \bigcirc \bigcirc 0 0 0-0 Turn on Phantom if Pickup (tip) mini-mic requires it Pickup goes to Channel 2 Mic (rina)

Below are setup instructions for two common Fishman products with stereo blending capability. For other products, follow the manufacturer's instructions for setup.

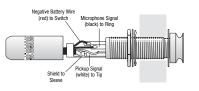
Prefix Premium Blend & Prefix Stereo Blender

Open battery compartment and move switch to "stereo."

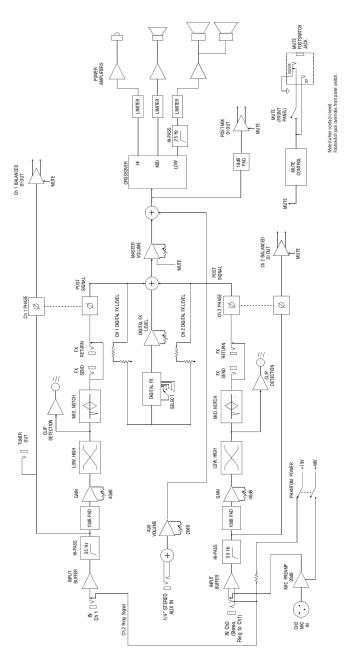
Mono / Stereo

Rare Earth Blend

- 1) Rewire jack for stereo operation
- 2) Move thumbwheel on pickup toward treble strings.



Block Diagram



Technical Specifications

Rated Power:

Rated P	ower:		
	Cumulative	130 Wrms	
	Woofer Amp	80Wrms continuous	
		40Wrms continuous	
	Midrange Amp		
	Tweeter Amp	10Wrms continuous	
	All measurements @ nom	inal line 120V, 60Hz	
Acoustic	c Response:		
Acoustit	SPL @ 1 Meter	117dB SPL	
	Frequency Response	80 Hz $- 20$ kHz ± 4 dB	
Power C	Consumption:	200W max	
Innut Im	ipedance:		
mparm	Ch.1	10M Ohm	
	• · · · ·	10M Ohm	
	Ch.2, 1/4" Jack (tip)		
	Ch.2, 1/4"Jack (ring)	10M Ohm, 10k Ohm with 15V phantom power	
	Ch.2, XLR Input	2.4k Ohm Balanced	
	Aux Input (stereo)	10k Ohm	
Nomina	l Input Level:		
nomina	Ch.1	-20dBV/-10dBV with 10dB pad	
	•••••	•	
	Ch.2, 1/4" Jack (tip)	-20dBV/-10dBV with 10dB pad	
	Ch.2, 1/4" Jack (ring)	-20dBV/-10dBV with 10dB pad	
	Ch.2, XLR Input	-40dBV/-30dBV with 10dB pad	
	Aux Input (stereo)	-10dBV	
Maximu	m Recommended Input Lev	el·	
muximu	Ch.1	6dBV	
	•		
	Ch.2, 1/4"Jack (tip)	6dBV	
	Ch.2, 1/4"Jack (tip)	6dBV	
	Ch.2, XLR Input	-14dBV	
	Aux Input (stereo)	6dBV	
Phanton	n Power (Ch.2 Only):		
	XLR Input	48Vdc/6.8k Ohm dc Source Impedance per pin	
	1/4" Jack (ring)	15Vdc/10k Ohm dc source impedance	
	1/4 Jack (IIIIy)		
Tone Co	ntrols and Anti-Feedback (C	h.1 and Ch.2):	
	Low	\pm 10dB @ 100Hz (shelving)	
	Mid	\pm 12dB @ 1.2kHz (resonant)	
	Hiah	\pm 12dB @ 10kHz (shelving)	
	Anti-Feedback Range	-14dB @ 20 -400 Hz (Hi $-Q$ resonant)	
	AIN-FEEUDAUK NAIIYE		
Digital E	Effects:		
	Program 1	Hall 1	
	Program 2	Hall 2	
	Program 3	Chorus	
	Program 4	Plate 1	
	0		
	Program 5	Plate 2	

Techical Specifications Cont'd

Channel 1	& 2 D.I. Out	600 Ohm balanced
	Output Impedance	Phantom power tolerant, ground isolated
Channel 1	& 2 Effects Sends:	r nanom ponor tolorany ground rootated
	Output Impedance	2.2k Ohm
	Output Voltage	+3dBV (1.4Vrms max)
		-10dBV Nominal
Channel 1	& 2 Effects Returns:	
	Input Impedance	20k Ohm
	Input Voltage	+ 3dBV (1.4Vrms max) -10dBV Nominal
	Sends and returns are compat	ible with battery operated effects processors
Mix D.I. O		
	Output Impedance	600 Ohm balanced
		Phantom power tolerant, ground isolated
Tuner Out		
	Output Impedance	5k Ohm
Speaker S	System:	
	Woofer	6.5" paper cone
	Midrange	4.5 " polypropylene cone
	Tweeter	1" soft dome, rare earth magnet, ferrofluid cooled
	Crossover	600Hz, 4kHz (Tri-amplified with active crossover)
	Woofer and midrange installed	I in separate isolated and damped compartments
Baffle Ang	gle:	
	Upright Position	10 degrees
	With Kickstand	45 degrees
Physical:		
	Dimensions	19.5" x 16" x 11.5" (49.5cm x 40.5cm x 29cm)
	Weight	35 lbs (16 kg)

Because we continually improve our products, we reserve the right to change any of the the specifications and information in this manual without notice.

Limited Warranty

Save your original sales receipt. It is your proof of purchase if you require warranty service.

Fishman Acoustic Instrument Amplifiers ("Products") are warranted to the original consumer purchaser to be free of defects in materials and workmanship under normal use and service for a period of one (1) year from the date of purchase, with the exception of the speaker components which are warranted for a period of ninety (90) days from the date of purchase. If the Product fails to function properly due to defects in materials or workmanship during the applicable warranty period, Fishman Transducers Inc. ("Fishman"), at its option, will repair or replace the Product, with no charge for labor or materials. This warranty applies only if the Product is sold and delivered within the U.S. by an authorized Fishman Dealer.

Warranty service and repairs for Fishman Acoustic Instrument Amplifiers are to be made only at an authorized Fishman Service Center OR at the factory in Wilmington MA. Unauthorized repairs will void this warranty.

Note: For factory warranty service, the customer must prepay freight to Fishman.

EXCEPT AS SPECIFICALLY PROVIDED IN THIS DOCUMENT, THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLIDDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL FISHMAN BE LIABLE FOR LOSS OF PROFITS OR INCIDENTAL, INDIRECT, SPECIAL, CONSEQUENTIAL OR OTHER SIMILAR DAMAGES ARISING OUT OF ANY BREACH OF WARRANTY OR OTHER OBLIGATION CONTAINED IN THIS OWNERS' MANUAL. THE WARRANTY CONTAINED HEREIN SHALL NOT APPLY IF THE SERIAL NUMBER IS DEFACED OR REMOVED OR THE PRODUCT HAS BEEN DAMAGED BY ALTERATION, MISUSE, ACCIDENT, NEGLECT OR USE WITH UNAUTHORIZED ATTACHMENTS.

To obtain warranty service from an authorized Fishman Service Center:

 The Fishman Dealer where you purchased your amplifier may also be authorized to perform warranty service and should be your first point of contact. If the Fishman Dealer who sold the Product is authorized to service the amplifier, bring the defective unit to the service center along with your original sales receipt. If you can't provide the original receipt, the authorized Fishman Service Center may charge you for repairs.

If your local Fishman Dealer cannot service the amplifier, contact Service & Support at www.fishman.com and we will recommend an authorized Fishman Service Center in your area. If there is no service center close to you, return the amplifier to the factory as described below.

- 2. Make sure you can duplicate the problem for the Service Center. If you bring in the amplifier for warranty service and the problem can't be duplicated by the technician, you may be charged a service fee.
- Fishman Authorized Service Centers reserve the right to inspect the amplifier before beginning warranty service. Final determination
 of warranty coverage lies solely with Fishman Transducers or its Authorized Service Centers.
- 4. Fishman assumes no responsibility for the quality or timeliness of repairs performed by Fishman Authorized Service Centers.

To obtain factory service:

Amplifiers repaired under warranty at the Fishman factory will be returned to the customer UPS ground freight, prepaid by Fishman to any location within the continental United States.

Important!

A Product that is returned to Fishman which is not covered by the terms of this warranty will be repaired and returned C.O.D. with billing for labor, materials, return freight and insurance.

For factory service, you must deliver the amplifier prepaid-freight to Fishman.

- 1. Contact Fishman Transducers Factory Service via Service and Support at www.fishman.com to obtain a Return Merchandise Authorization number (RMA number). Products returned without an RMA number will be refused.
- 2. Pack the amplifier in its original shipping carton. If you do not have the carton, request one from us when you get your RMA number. Include your shipping address (no PO. boxes or route numbers). Also include a copy of your sales receipt and a note that explains how to duplicate the problem. If we cannot duplicate the problem at the Factory or verify the original purchase date, we may, at our option, charge for parts/labor and return shipping.
- **3.** Ship the amplifier freight prepaid to:

Fishman Transducers Service Department 340 Fordham Road, Wilmington, MA 01887 USA

